

## Express Warranty on COOKTOPS AND OVENS

As part of this express warranty where the good has been used solely for personal, domestic or household purposes within Australia, Technika will repair, or at its option replace the good if it is found to be defective due to faulty materials or workmanship within two years of its purchase. This express warranty excludes consumables such as globes, replacement filters. Where the good has been used commercially, this express warranty only applies for a period of 90 days from purchase. [NOTE: IF THE GOOD PURCHASED IS LESS THAN \$40,000 THEN A PARTY WILL BE DEEMED TO BE A CONSUMER UNDER THE ACL AND ALL OF THE OTHER CONSUMER GUARANTEES ETC WILL STILL BE APPLICABLE]

Gas regulators are provided with all gas appliances and in this express warranty carry a 12 month warranty only.

To make a claim under this express warranty to you can either write to, call or email Technika. The details are set out at the bottom of this express warranty.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonable foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. The benefits provided in this express warranty are in addition to any other rights you may have at law in respect to the goods. This express warranty does not cover any claim of a defect caused by:

- (a) Abnormal use by the purchaser
- (b) An act, default or omission or any representation made by a person (including the purchaser) other than Technika or its employees or agents including but not limited to:
  - (i) Unauthorised alterations, modifications or repairs to the good
  - (ii) Incorrect installation or maintenance of the good
  - (iii) Use of the good not in accordance with any instructions supplied for its use
  - (iv) Unauthorised substitution, impact, misuse or negligence
  - (v) Any glass breakages caused by dropped items
- (c) Events independent of human control which occurred after the good left the control of Technika

Technika recommends that all goods which incorporate electronic components (i.e. programmable clocks and electronic switching) should be fitted with a surge protection device to guard against damage which can be caused by power fluctuations or surges. Technika's express warranty does not cover damage caused by such events

As part of this express warranty, where the good is situated outside the normal servicing area of the nearest Technika after sales service centre or authorised service agent of Technika, the purchaser is responsible for all expenses incurred in delivering the good to and from Technika's service centre or for the service agent's travelling costs to the place of installation. Technika is not liable for freight incurred as a result of the appliance (or any part) being forwarded, collected or returned following repair. Such charges remain the sole responsibility of the purchaser.

This express warranty is subject to the purchaser providing satisfactory proof of purchase of the good to Technika. [NOTE: THIS COULD TAKE A NUMBER OF FORMS INCLUDING A STORE RECEIPT, BANK STATEMENT, LAY-BY AGREEMENT OR RECEIPT NUMBER FROM A PHONE OR ONLINE PURCHASE]

Please complete the section below and retain for future reference:

Technika Good Type: Cooktop, Model Number: VH64WFSS

Serial Number: 15381751803020042 Name of Retailer: Technika

Date Purchased: 11/02/19 Purchaser's Name: Bert Farina Constructors

Purchaser's address: 11 Indama St, Regency Park 5010

TECHNIKA PTY LTD ACN 38 069 686 326

77 FILLO DRIVE SOMERTON VIC 3062

Service & Spare Parts: 1800 333 244

Technika After Sales Service – P.O. Box 543 SOMERTON VIC 3061

Email: [service@technika.com.au](mailto:service@technika.com.au)